

**Business Online Banking and Browser Compatibility
Internet Explorer 9 (IE9) Settings**

Reason for Change	Basic functionality testing has revealed that display issues can occur when Internet Explorer 9 is used with Business Online Banking. When enabling the Compatibility View, display issues are resolved.
Standard	Some Business Online Banking users may need to set IE9 settings to Compatibility View to correct display issues.

Procedure	Set IE9 settings to Compatibility View	
	Step	Action
	1	Issue with Business Online Banking functionality after upgrade to IE9, such as, no available drop down tabs. Functionality may affect normal Business Online Banking functions including Premier ACH.
	2	Change the following setting on IE9
	3	IE 9 Browser – Tools – Compatibility View Settings
	4	Click “Display all websites in Compatibility View” - Close
		NOTE: This setting only needs to be changed if experiencing issues.